

INDECOMM SUBJECT MATTER EXPERTS

Indecomm Global Services is a leader in business process outsourcing, technology, and learning solutions and we have a number of mortgage experts whose insights you may find of interest.

Mortgage Experts



Alice Alvey – CMB, Senior Vice President, Indecomm-Mortgage U

Alice was a co-founder of Mortgage U. Alice has created customized mortgage training programs, including automated compliance Health Checklists and procedure manuals. Alice is a Master Certified Mortgage Banker and serves on the state board of the Michigan Mortgage Lenders Association and the advisory board for Habitat for Humanity Michigan Fund. Previously she served on Fannie Mae's Risk Management Advisory Counsel and in 2009 she received the James T. Barnes award for significant contributions to the mortgage banking industry.



Venkatasubramanian Krishnan (KVS) – Vice President, Operations, Lending Solutions Group

KVS has over 20 years of experience in banking and financial services as well as the business process outsourcing industries. His lengthy experience includes IT services in banking, insurance, mortgage, and mutual funds. KVS holds a Computer Science and Engineering Diploma and is also an alumni of Indian Institute of Management, Bangalore.



Rachael Harris – Director Client Solutions

Rachael has over 10 years of experience in the mortgage business. She now oversees underwriting operations, provides training and guidance on compliance and licensing as well as collaborating in the management oversight of as many as 200 employees. Rachael has a BS/BA in Business Administration and Economics from the University of Tennessee.

Mortgage Experts (Contd.)



Randy Munday – Director of Collateral Services, Lending Solutions Group

Randy's responsibilities include all activities related to Collateral, including but not limited to Collateral Review, both Pre-Funding and Post-Closing Audits, Collateral Help Desk, Fraud Management, Re-purchase Rebuttal, Appraiser Background and Quality Reviews. Licensed as a Certified Appraiser in 1999, Randy holds these additional licenses and certifications: a Real Estate Broker designation from the Graduate REALTOR® Institute (GRI) in 1978 and Certified Short Sale Specialist (CSSS). Randy also has a Life, Accident and Health Insurance License as well as a Property and Casualty Insurance License.

Document Management Experts



Jeff Carlson – Senior Vice President, Strategic Initiatives

With over 25 years of experience in the title and real estate document recording industries, Jeff has been instrumental in launching recording technology platforms. Jeff is currently Chair of the Minnesota Electronic Real Estate Recording Commission. He also holds an advisory position on the Board of the Minnesota Land Title Association and is a member of the Property Records Industry Association (PRIA).



Latha Parameswaran – Vice President Operations, Document Management Group

With more than 15 years of experience in the mortgage industry, Latha is a recognized expert in building cost-effective business delivery models and avidly supports the development of new technology. She is an active PRIA member, part of the eRecording eXcellence Work Group, and an eRecording mentor. Latha is a post graduate from Chennai University and also holds a diploma in Computer Applications.

Training Expert



John C. Cunningham – Education Coordinator, Lending Solutions Group

John specializes in change management for both individuals and organizations. John has more than two decades of experience in education and training as well as learning and development. He has broad experience in public and private education, the arts, and social services. John is also a Results Coach. He received his training at Coach U.

About Indecomm Global Services

Indecomm offers consulting, outsourcing, learning, and technology solutions to our clients in the financial services, hi-tech, life sciences, education, and publishing verticals. We combine technology platform-driven outsourcing solutions with a flexible delivery model. Indecomm helps its clients improve profitability, gain time-to-market advantage, and achieve immediate return-on-investment.

Indecomm's title and settlement services platform-based solutions include title search and typing through iTitleHub™, post-closing through Dynamic Doc Hub™, eRecording through InteleDoc Direct™ and mail away recording supported by our recording website.

Indecomm-Mortgage U is a close collaboration between Indecomm's mortgage lending solutions and Indecomm's learning solutions. The Indecomm-Mortgage U Health Check enables companies to ensure compliance with current regulations and anticipate the impact of new ones.

Indecomm Technology is an acknowledged leader in collaborative product engineering. It has worked with over 100 independent software vendors and next-generation technology firms. Indecomm Technology's suite supports mobile, SaaS/cloud, big data, and test automation. Indecomm's advanced AutomationNG allows the definition of automation scripts using high level natural language and Indecomm's unique ExtendedDeliveryCenter framework.

The Indecomm Learning Group has partnered with enterprises across the globe to design, develop, and implement over 30,000 hours of learning content. Our solutions include web-based learning, instructor-led learning, mobile-based learning, blended solutions, content migration, and localization. We have developed a suite of propriety workflows and widgets advancing Microsoft technologies.

With over 3,500 associates worldwide, Indecomm services its clients from global delivery centers and offices in the United States, Singapore, Malaysia, the United Kingdom, and India. For more information, visit www.indecomm.net. Indecomm is funded by leading global venture capital funds, including WestBridge Capital Partners, Tiger Global Management Private Equity, and the International Finance Corporation, a member of the World Bank Group.

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